

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age:

C) College Name: **Ramabai Ambemdkar Govt. Degree College Gajraula**

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil

d) Doctorate e) Other ()

F) What subject area are you currently Pursuing?

a) Arts b) Commerce c) Science

d) Professional c) Other ()

Faculty	Comm.	Art.	Science	Total	%
Age 18 to 21	144	116	208	468	20.99%
21 Above	8	40	8	56	-
Male	68	80	188	336	-
Female	84	76	28	188	-

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II –Teaching-Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are question for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

	Comm.	Art.	Science	Total	%
4 – 85 to 100%	84	40	116	240	46%
3 – 70 to 84%	64	72	60	196	37.4%
2 – 55 to 69%	4	28	48	80	15.26%
1 – 30 to 54%	-	4	-	4	0.76%
0 – Below 30%	-	4	-	4	0.76%

2. How well did the teachers prepare for the classes?

	Comm.	Art.	Science	Total	%
4 – Thoroughly	12	28	52	92	17.55%
3 – Satisfactorily	132	120	160	412	78.63%
2 – Poorly	8	-	4	12	2.29%
1 – Indifferently	-	-	4	4	0.76%
0 – Won't teach at all	-	-	4	4	0.76%

3. How well were the teachers able to communicate?

	Comm.	Art.	Science	Total	%
4 – Always effective	136	116	164	416	79.33%
3 – Sometimes effective	16	12	32	60	11.45%
2 – Just satisfactorily	-	24	16	40	7.63%
1 – Generally ineffective	-	-	4	4	0.76%
0 – Very Poor communication	-	4	-	4	0.76%

4. The teacher's approach to teaching can best described as

	Comm.	Art.	Science	Total	%
4 – Excellent	100	36	96	232	44.27%
3 – Very good	36	80	76	192	36.6%
2 – Good	16	32	48	96	18.32%
1 – Fair	-	4	-	4	0.76%
0 – Poor	-	-	-	-	-

5. Fairness of the internal evaluation Process by the teachers.

	Comm.	Art.	Science	Total	%
4 – Always Fair					
3 – Usually Fair	100	96	148	344	65.63%
2 – Sometimes unfair	36	32	68	136	25.95%
1 – Usually unfair	16	12	0	28	5.34%
0 – Unfair	-	8	-	8	1.52%
	-	8	-	8	1.52%

6. Was your performance in assignments discussed with you?

	Comm.	Art.	Science	Total	%
4 – Every time					
3 – Usually	104	56	84	244	50.41%
2 – Occasionally/	36	52	112	200	38.16%
1 – Fair	12	20	20	52	9.82%
0 – Poor	-	16	-	16	3.05%
	-	12	-	12	2.29%

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for student.

	Comm.	Art.	Science	Total	%
4 – Regularly	76	68	64	208	39.69%
3 – Often	48	36	36	120	22.9%
2 – Sometimes	28	28	76	132	25.19%
1 – Rarely	-	20	20	40	7.63%
0 – Never	-	4	20	24	4.58%

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

	Comm.	Art.	Science	Total	%
4 – Significantly					
3 – Very well	60	56	104	220	41.98%
2 – Moderately	80	72	56	208	39.69%
1 – Marginally	12	24	32	68	12.97%
0 – Not at all	-	-	16	16	3.05%
	-	4	8	12	2.29%

9. The institution provides multiple opportunities to learn and grow.

	Comm.	Art.	Science	Total	%
4 –Strongly agree					
3 – Agree	68	84	88	240	48.8%
2 – Neutral	76	52	120	252	48.9%
1 – Disagree	8	20	4	32	6.10%
0 – Strongly disagree	-	4	-	4	0.76%
	-	-	-	-	-

10. Teacher inform you about your expected competencies, course outcomes and programme outcomes.

	Comm.	Art.	Science	Total	%
4 –Every time					
3 – Usually	100	116	168	384	73.28%
2 – Occasionally/Sometimes	48	36	32	116	22.14%
1 – Rarely	4	4	16	24	4.58%
0 – Never	-	-	-	-	-
	-	-	-	-	-

11. Your mentor does a necessary follow-up with an assigned task to you.

	Comm.	Art.	Science	Total	%
4 –Every time					
3 – Usually	100	96	148	344	65.65%
2 – Occasionally/Sometimes	48	44	60	152	29.0%
1 – Rarely	4	4	8	16	3.06%
0 – I don't have a mentor	-	12	-	12	2.29%
	-	-	-	-	-

12. The teacher illustrate the concepts through examples and applications

	Comm.	Art.	Science	Total	%
4 –Fully					
3 – Reasonably	132	104	172	412	78.63%
2 – Partially	16	36	24	76	14.5%
1 – Slightly	4	8	12	24	4.58%
0 – Unable to	-	4	4	8	1.53%
	-	4	-	4	0.76%

13. The teacher identify your strengths and encourage you with providing right level of challenges.

	Comm.	Art.	Science	Total	%
4 –Fully					
3 – Reasonable	108	100	156	364	69.46%
2 – Partially	32	16	48	69	18.32%
1 – Slightly	8	20	12	40	7.63%
0 – Unable to	4	12	-	16	3.05%
	-	8	-	8	1.53%

14. Teacher are able to identify your weaknesses and help you to overcome them.

	Comm.	Art.	Science	Total	%
4 –Every time					
3 – Reasonably	108	80	156	344	65.65%
2 – Partially	40	40	48	128	24.43%
1 – Slightly	4	20	4	24	4.58%
0 – Unable to	-	20	-	20	3.82%
	-	4	4	8	1.53%

15. The institution makes effort to engage students in the monitoring review and continuous quality improvement of teaching process.

	Comm.	Art.	Science	Total	%
4 –Strongly agree	76	52	68	196	37.4%
3 – Agree	68	84	140	292	55.73%
2 – Neutral	8	12	8	28	5.343%
1 – Disagree	-	4	-	4	0.76%
0 – Strongly disagree	-	4	-	4	0.76%

16. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

	Comm.	Art.	Science	Total	%
4 –To a great extent					
3 – Moderate	72	60	144	276	52.67%
2 – Some what	80	60	64	204	38.93%
1 – Very little	-	24	8	32	6.10%
0 – Not at all	-	12	-	12	6.10%
	-	-	-	-	-

17. Teacher encourage you to participate in extracurricular activities.

	Comm.	Art.	Science	Total	%
4 –Strongly agree					
3 – Agree	68	68	128	264	52.67%
2 – Neutral	80	76	64	220	41.98%
1 – Disagree	4	12	20	36	6.87%
0 – Strongly disagree	-	-	4	4	0.76%
	-	-	-	-	-

18. Efforts are made by the institute/teacher to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

	Comm.	Art.	Science	Total	%
4 –To a great extent					
3 – Moderate	96	44	144	284	54.19%
2 – Some what	52	56	52	160	30.53%
1 – Very little	4	52	16	72	13.74%
0 – Not at all	-	8	-	8	1.53%
	-	-	-	-	-

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

	Comm.	Art.	Science	Total	%
4 –Above 90%					
3 – 70 - 89%	64	36	16	116	22.13%
2 – 50 – 69%	12	44	144	200	38.16%
1 – 30- 40%	8	60	36	104	19.84%
0 – Below 29%	48	20	12	84	16.00%
	20	-	-	20	3.82%

20. The overall quality of teaching-learning process in your institute is very good.

	Comm.	Art.	Science	Total	%
4 –Strongly agree					
3 – Agree	64	60	96	220	41.98%
2 – Neutral	72	60	100	232	44.27%
1 – Disagree	12	32	20	64	12.21%
0 – Strongly disagree	4	-	-	4	0.76%
	-	4	4	8	1.53%

21. Give three observation/Suggestions to improve the overall teaching – learning experience in your institution.

1. NCC seat should be increased.
2. Sports ground should be made better.
3. More & More compaction should be organized.
4. Lack of drinking water.
5. Outside's not be permissible.
6. Lack of security guard on the entrance.
7. Canteen facility.
8. PTM should be organized regularly.
9. Local transport Facility.
10. Digital Mode of Education.
11. Toilet should be maintained.
12. More Plantation in college.
13. College road in miserable condition.
14. Facility of internet & wifi should be increased.
15. Student & Teacher ratio should be maintained.

कक्षा स्नातकों के सुक्षाव

1. कक्षा छात्र सं० के अनुरूप होने चाहिये ।
2. बिजली की व्यवस्था समुचित होनी चाहिये ।
3. फील्ड विजित करानी चाहिये ।
4. वैयक्तिक परामर्श की सुविधा बेहतर होनी चाहिये ।
5. विद्युत मैदानो के रेखांकन एवं समुचित रख-रखाव हेतु विभाग मे दो ग्राउण्ड मैन की व्यवस्था होनी चाहिये ।
6. क्रीड़ा विभाग में एक क्रीडा सामग्री वितरण नियुक्त होना चाहिये ।